



## CITY OF REDMOND, OREGON

### *Auxiliary Aids & Services*

A variety of auxiliary aids and services are available to persons with disabilities. An individual needing an auxiliary aid and/or service is encouraged to complete a Public Meeting / Service Accommodation Request Form at least 72 hours in advance of the event or activity when needed.

**Contact:**

City of Redmond

Attn: ADA/Title VI Coordinator

411 SW 9<sup>th</sup> Street

541-504-3036

[access@ci.redmond.or.us](mailto:access@ci.redmond.or.us)

**For individuals who are blind or visually impaired:**

**Audio Recordings** - Materials are available on audio cassette or CD

**Computer Diskettes/CDs** - Print material may be stored on computer diskettes/CDs

**Large Print Materials** - Materials using a computer or photocopier to enlarge standard text to a size of 18-point, double-spaced and printed on a high-contrast background.

**Transcription Services** - Transcription services make information accessible by transcribing printed material into Braille, large print, audiotape and/or computer diskette/CD.

**For individuals who are deaf or hearing impaired:**

**Assistive Listening Devices** - Special receivers used with assistive listening systems

**Assistive Listening Systems** - Assistive listening systems enhance the sound of a meeting room, auditorium, or theater for people who are hearing impaired.

**Telecommunicating Relay Service** - Telecommunicating relay service enables an individual using a TDD to communicate with someone using a voice telephone. Operators at the relay service act as a communication bridge between hearing people and the people who have hearing or speech impairments. In Oregon, please call: 7-1-1, or 800-735-2900 (TTY Users) 7-1-1, or 800-735-1232 (Voice Users).

**For individuals with cognitive disabilities:**

People with cognitive disabilities require the provision of clear information which is easy to understand. Readers, communication assistants, repetition, pictograms, graphic symbols and other supplements to the meaning of information are helpful accommodations.